



**FOURTH WARD**  
**COMO CONNECT PUBLIC FORUM**  
**Thursday, October 24, 6-8pm at the ARC**

**City of Columbia:**

Ian Thomas (City Council)  
John Glascock (Dept. of Public Works)

Drew Brooks (Columbia Transit)  
Teresa White (Columbia Transit)

**Participants:**

Christi Brown  
Ava Fajen  
Walter Gassmann  
Lisa Goldschmidt  
Michael Goldschmidt  
Heather Harris  
Andrew Haught  
Duane Haught  
Axie Hindman

Darwin Hindman  
Doug Hunt  
Mary Catherine Jurczyk  
Michael Jurczyk  
Thomas Jurczyk  
Aaron Kruse  
Kenny Kvam  
Wendy Kvam  
Susan Marshall

Ron Minner  
Stephen Myrick  
Cheryl Price  
Richee Rosset  
Ellen Thomas  
Alyce Turner  
Dawn Zeterberg

**Questions of Clarification (answered at forum):**

- What about a downtown route?
- How will you choose locations of neighborhood bus stops?
- Will CoMO Connect serve schools and can we replace yellow bus service?
- Will bus routes be snow-plowed and will bus stops be shoveled?
- Will there be shelters and seats at bus stops?
- Will there be bus stop/shelter improvements at transfer points?
- What will new shelters look like?
- Will connections be timed and what happens if one bus is running late?
- Why no buses late on Friday and Saturday nights?
- Why will service stop at 8:00 pm? (2)
- Will you consider extra hours for special events?
- When can we expect Sunday service?
- Could buses start 45 minutes earlier?
- Will there be any changes to customer service and driver training?
- What are the plans for Wabash Station? (2)

## **Feedback on CoMO Connect System Design:**

### What do you like?

- More areas covered
- Neighborhood routes closer to people
- Neighborhood routes good for elderly
- Makes shopping more accessible
- Bi-direction loops
- Improved frequency
- 15/30-minute headways
- Booklet-style route map/schedule
- Better for people with disabilities

### What would you like to change?

- Make system less confusing
- Merge with schoolbus system, especially for upper grades
- Market riding the bus to high school students
- Get rid of transfers, make tickets valid for whole day
- Reduce number of transfers
- Use smaller buses

## **Feedback on Specific CoMO Connect Routes:**

### What do you like?

- Connector Route 2 (Red): Hits all major destinations - schools, shopping, ARC, etc.
- Connector Route 2 (Red): Direct route from west side to Whitegate without transfer
- Neighborhood Route 4 (Orange): Paris Road factory workers have to walk a mile to bus stop
- Neighborhood Route 8 (Green): Good coverage on Scott Boulevard
- General: Multiple routes to Forum Shopping Center and Theater
- General: Multiple connections throughout system

### What would you like to change?

- Connector Route 1 (Gold): Add RBHS and Career Center
- General: Create direct connection between Shepard Blvd. and campus
- General: Include Stewart Road on a route
- General: Add commuter parking at bus stops

## **Feedback on Schedule, Hours of Operations, and Other Features:**

### What do you like?

- More frequent service
- 15/30-minute headways (3)
- Consistent schedule every day
- Better alignment with snow routes
- 35 transfer points instead of just Wabash
- "Double-Map" app

### What would you like to change?

- Create fare-free system (start with off-peak, Saturdays or downtown route)
- Service at least until 10:00 pm (2)
- Add late-night Friday/Saturday service for entire system (3)
- Add service for City Council meetings
- Add Sunday service (3)
- Extend "peak service" later (2)

### **What makes you MAD:**

- Low funding from State
- Poor coverage/service
- Poor snow clearance of bus routes
- Absence of bus lanes/buses stuck in traffic
- Lack of shelters at bus stops

### **What makes you GLAD:**

- Additional routes in CoMO Connect service
- Anticipated frequency of CoMO Connect service
- 15-minute peak headways on connector routes
- 30-minute peak headways on neighborhood routes
- Better connections to neighborhoods
- Increased frequency of bus routes
- Addressing inefficient bus service
- Traffic calming
- Bike trails

### **Final Suggestions:**

- Put transit map in telephone directory
- Add "utility fee" system so all citizens pay for bus service
- Longer hours, especially Friday and Saturday nights (public safety issue)
- Where neighborhood routes overlap, ensure buses go in opposite direction
- Peak-hour, small-bus, loop service between Stewart Road neighborhood and campus to reduce traffic to campus
- Possibly, same idea for East Campus neighborhood
- Eliminate overlap with high school buses
- Free trolley